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**UNITED STATES DISTRICT COURT  
FOR THE CENTRAL DISTRICT OF CALIFORNIA**

REBECCA RUSH, on behalf of herself  
and all others similarly situated,

Plaintiffs,

v.

ATHENA COSMETICS, INC.,

Defendants.

CASE NO. 24-cv-8542

**CLASS ACTION**

**CLASS ACTION COMPLAINT**

1 Plaintiff Rebecca Rush brings this Class Action Complaint on behalf of herself  
2 and all others similarly situated against Athena Cosmetics, Inc. (“Athena”). Plaintiff  
3 alleges the following upon personal knowledge as to herself and as to all other matters  
4 upon information and belief.

## 5 I. INTRODUCTION

6 1. This class action arises from the false, misleading, unfair, and deceptive  
7 sale of beauty products without disclosing dangerous risks and side effects of the  
8 products’ key ingredient.

9 2. Defendant Athena manufactures and sells beauty products. Among its  
10 products are RevitaLash Advanced Eye Serum, RevitaBrow Advanced Serum,  
11 RevitaLash Advanced Pro, and RevitaLash Advanced Sensitive (hereafter, the  
12 “Enhancement Serums” or the “Products”). Athena deceptively marketed and sold the  
13 Enhancement Serums as cosmetics or so-called “serums” (not as drugs) with no warning  
14 of serious side effects or risks. Instead, Athena touted the safety of the Enhancement  
15 Serums.

16 3. The Enhancement Serums, however, contain dechloro dihydroxy difluoro  
17 ethylcloprostenolamide (“DDDE”). DDDE is a prostaglandin analog (PGA), which is  
18 in the same class of compounds as the active ingredient found in prescription drugs that  
19 grows eyelashes, like Latisse®—which the United States Food and Drug  
20 Administration (“FDA”) has approved for use only under the supervision of a physician  
21 due to the possible adverse effects.

22 4. PGAs such as DDDE improve hair growth, causing eye lashes and  
23 eyebrows to grow longer, darker, and thicker. However, they are also known to cause  
24 serious adverse effects to the eye and the structure around the eye, including but not  
25 limited to blepharitis, Meibomian Gland Dysfunction, chronic dry eye, redness,  
26 discoloration, pain or irritation, and other serious side effects.

27 5. The FDA has warned manufacturers that a similar over-the-counter  
28 products containing PGAs are considered are associated with potential serious side

1 effects. The FDA has further warned that lash and brow products containing PGAs are  
2 not safe for use except under supervision of a licensed physician.<sup>1</sup>

3 6. Moreover, since it first started selling its PGA-containing Enhancements  
4 Serums over-the-counter, Athena has received numerous consumer complaints and  
5 reports that its products have caused consumers to suffer serious eye conditions and  
6 injuries.

7 7. Athena did not disclose the risk of any side effects associated with its  
8 Enhancement Serums and has even affirmatively denied same in its marketing and  
9 labeling materials. To the contrary, Athena falsely implied the Enhancement Serums  
10 are effective at improving the appearance of eyelashes and eyebrows because of the  
11 natural ingredients and “vitamins” contained therein. However, the longer hair effect is  
12 the result of DDDE, which is associated with many undisclosed side effects.

13 8. In this manner, Athena has sold dangerous Enhancements Serums to  
14 thousands of consumers at approximately \$38-\$150 each, without fully disclosing all of  
15 the risks and material information about the Enhancement Serums.

16 9. On July 19, 2012, Allergan, Inc. obtained an injunction against Athena,  
17 preventing it from selling its Enhancements Serums nationwide without FDA approval.  
18 *Allergan, Inc. v. Athena Cosmetics, Inc.*, No. 07-1316, 2012 WL 12896222 (C.D. Cal.  
19 July 19, 2012). Later, the Ninth Circuit affirmed the injunction but limited it to the State  
20 of California only. *Allergan, Inc. v. Athena Cosmetics, Inc.*, 738 F.3d 1350 (9th Cir.  
21 2013). Until very recently, Athena was prohibited from selling its PGA containing  
22 Enhancements Serums in California, until it obtained FDA approval. *See* Ex. B hereto  
23 (modified permanent injunction entered in the Central District of California).

24 10. Athena has not obtained FDA approval for its PGA-containing  
25 Enhancements Serums and continues to sell the products over-the-counter to consumers  
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27 <sup>1</sup> *See, e.g.*, Apr. 18, 2011 FDA Letter (Ex. A hereto).  
28

1 nationwide.

2 11. Athena continues to deceptively and fraudulently market its Enhancement  
3 Serums as beauty products, misleadingly suggesting the Enhancement Serums are  
4 merely natural products that “enhance” appearance only without any effect on the  
5 human body (*viz.*, hair, lash, or brows). This is untrue because the Enhancement  
6 Serums contain a substance known to stimulate hair, lash, and brow growth, which also  
7 carries substantial health risks that Athena did not and does not disclose.

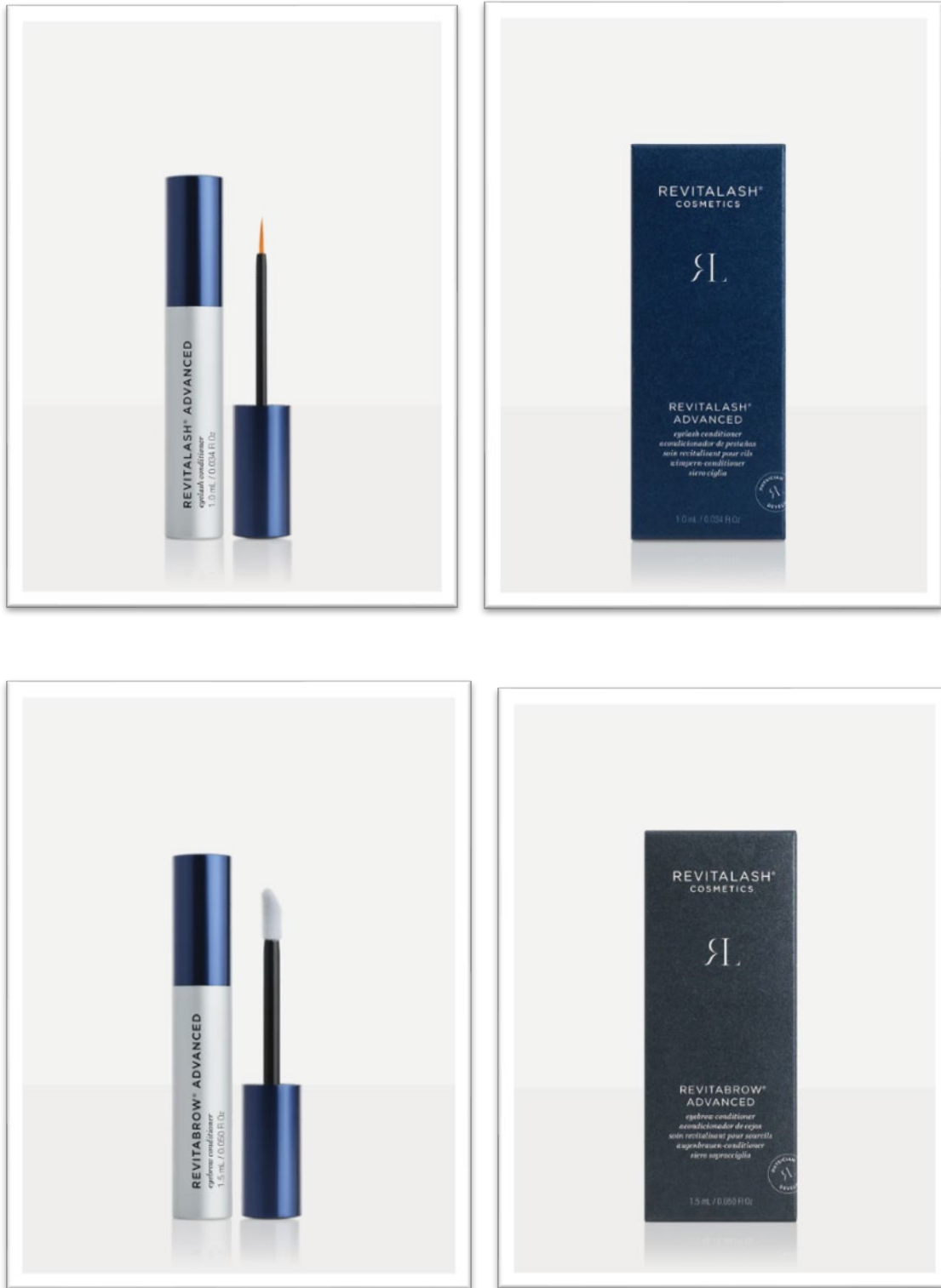
8 12. Without the necessary disclosure of these risks, a reasonable consumer  
9 would not expect Athena’s Enhancement Serums to be associated with any side effects.

10 13. Plaintiff is one of many consumers who purchased the Enhancement  
11 Serums without knowing that using the products as directed by the manufacturer can  
12 cause serious side effects.

13 14. Plaintiff brings this action for economic damages and injunctive relief (not  
14 for physical injuries) on behalf of all persons who paid for Athena’s dangerous  
15 Products. Athena’s wrongful conduct constitutes (i) a violation of the New York  
16 General Business Law § 349, *et seq.* (and other states’ analogous non-conflicting  
17 consumer protection laws), (ii) fraud (affirmative misrepresentation and omission),  
18 (iii) negligent misrepresentation and omission, (iv) breach of express warranty,  
19 (v) breach of implied warranty, (vi) negligence, and (vii) unjust enrichment.

## 20 II. PARTIES

21 15. Plaintiff Rebecca Rush is and was at all pertinent times a citizen of the state  
22 of New York. Plaintiff, while in New York, purchased RevitaBrow Advanced and  
23 RevitaLash Advanced, among other products, in November 2021 for personal use, and  
24 in fact she so used the products. She paid approximately \$110 for RevitaBrow  
25 Advanced and approximately \$150.00 for RevitaLash Advanced. Examples of these  
26 products are as follows:



16. At the time of purchase, Plaintiff observed the marketing and advertisements for the Enhancement Serums, including those on Athena's website. Upon receipt of the RevitaBrow Advanced and RevitaLash Advanced, she viewed the

1 packaging, labeling, and instructions. None of the foregoing properly disclosed the true  
2 facts regarding the RevitaBrow Advanced's and RevitaLash Advanced's ingredients and  
3 potential side effects of same. Had they done so, Plaintiff would not have purchased the  
4 RevitaBrow Advanced and RevitaLash Advanced; alternatively, she certainly would  
5 have paid less for them. Plaintiff reasonably understood the marketing and labeling of  
6 the RevitaBrow Advanced and RevitaLash Advanced to mean or imply that the product  
7 was safe and effective for its intended use and did not carry any undisclosed adverse  
8 effects.

9 17. Plaintiff's use of RevitaBrow Advanced and RevitaLash Advanced caused  
10 pain and eye inflammation.

11 18. Defendant Athena Cosmetics, Inc. is a Nevada corporation with its  
12 principal place of business at 1838 Eastman Avenue, Suite 200, Ventura, California. At  
13 all times relevant hereto, Athena marketed, distributed, and sold Enhancement Serums  
14 directly through its website, as well as through popular retailers and other third-party  
15 sellers.

### 16 **III. JURISDICTION AND VENUE**

17 19. This Court has subject matter jurisdiction pursuant to the Class Action  
18 Fairness Act, 28 U.S.C. § 1332(d)(2). The amount in controversy, exclusive of costs and  
19 interest, exceeds the sum of \$5 million in the aggregate. There are well over 100  
20 members of the proposed Class that are known to exist. Complete diversity exists  
21 between Plaintiff (a citizen of New York) and Athena (incorporated in Nevada and  
22 principal place of business in California).

23 20. This Court has personal jurisdiction over Athena because Athena's  
24 principal place of business is in this District and Athena conducts substantial business in  
25 this District. In addition, Plaintiff and other class members have suffered injury as a  
26 result of Athena's acts in this District.

27 21. Venue is proper in this District pursuant to 28 U.S.C. § 1391(b)(2) because  
28 a substantial part of the events or omissions giving rise to this action occurred in this

District.

#### IV. COMMON ALLEGATIONS

22. Athena fraudulently, deceptively, and unfairly marketed and sold the Enhancement Serums without disclosing all of the risks and side effects associated with these Products' ingredient, the prostaglandin analog ("PGA") dechloro dihydroxy difluoro ethylcloprostenolamide ("DDDE"). To the contrary, Athena affirmatively misrepresented that its Enhancement Serums were safe and free of any side effects.

23. The Enhancement Serums' marketing, packaging, labeling, and instructions do not disclose that DDDE is associated with hair, lash, and brow growth as well as various side effects and contraindications.

24. For example, in a similar context where a manufacturer was making lash and brow products with isopropyl cloprostenate ("ICP"), another PGA like DDDE, the FDA explained that similar "appearance" claims that Athena makes here were misleading "because their labeling makes misleading statements regarding the product's safety and fails to reveal material facts with respect to consequences that may result from the use of the product." The FDA went on to warn that ICP lash and brow products "are not safe for use except under supervision of a practitioner licensed to administer them."<sup>2</sup>

25. The FDA further explained that: "'RapidLash' and 'NeuLash' are adulterated cosmetics under section 601(a) because they bear or contain a deleterious substance that may render them injurious to users under the conditions of use prescribed in their labeling. Specifically, 'RapidLash' and 'NeuLash' contain isopropyl cloprostenate which, under the conditions of use prescribed in the labeling, may cause the following injuries: ocular irritation, hyperemia, iris color change, macular edema, ocular inflammation, and interference with intraocular pressure reduction therapy. In

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<sup>2</sup> See Apr. 18, 2011 FDA Ltr. (Ex. A hereto).

1 addition, as mentioned above, prostaglandin analogs for ophthalmic use are currently  
2 classified as Pregnancy Class C; women of childbearing age are considered at risk for  
3 injury.”<sup>3</sup>

4 26. Products containing ingredients such as DDDE and ICP are well-known in  
5 the scientific literature and medical community to pose health risks when used in and  
6 around the eyes.

7 27. More specifically, DDDE is in a class of chemicals known as prostaglandin  
8 analogs (PGAs), which have long been used to reduce intraocular pressure in glaucoma  
9 patients. According to the Glaucoma Research Foundation, “prostaglandin analogs work  
10 by increasing the outflow of intraocular fluid from the eye.”<sup>4</sup> A well-known side effect  
11 of glaucoma treatments containing PGAs is that they cause eyelash growth.

12 28. DDDE is a PGA in the same class as ICP, all of which are known to have  
13 an effect on the body, specifically, the growing, lengthening, and thickening of lashes  
14 and brows.<sup>5</sup>

15 29. Simply put, Athena’s Enhancement Serums would not be as effective at  
16 enhancing the appearance of lashes and eyebrows if they did not contain a PGA  
17 ingredient.

18 30. The FDA has found that ICP, another PGA, is “well known to have an  
19 effect on the structure or function of the body,” the sale of which must include  
20 appropriate disclosure of side effects and risks (and must be sold only with a physician  
21 prescription).<sup>6</sup> The FDA has found that ICP may cause side effects to the eye including,  
22 but not limited to, ocular irritation, hyperemia, iris color change, macular edema, ocular  
23

24 <sup>3</sup> *Id.*

25 <sup>4</sup> Prostaglandin Analogs, [https://www.glaucoma.org/treatment/medication-guide.php#prostaglandin\\_analogs](https://www.glaucoma.org/treatment/medication-guide.php#prostaglandin_analogs) (last accessed Nov. 8, 2023).

26 <sup>5</sup> See, e.g., Jamison, A., et al., DO PROSTAGLANDIN ANALOGUE LASH LENGTHENERS CAUSE EYELID  
27 FAT AND VOLUME LOSS?, *Aesth Surg. J.* 2022 Oct. 13:42(11):1241-1249.

28 <sup>6</sup> *Id.*



1 inflammation, and interference with intraocular pressure reduction therapy. Plaintiffs  
2 reference the FDA findings in this Complaint not in any attempt to enforce or apply  
3 FDA requirements to the Enhancement Serums, but to demonstrate that PGAs'  
4 (including DDDE's) risks are widely known and understood in the scientific literature  
5 and medical community.

6 31. The European Commission's Scientific Committee on Consumer Safety  
7 recently stated that it was *not* able to conclude that DDDE (or its chemical equivalent  
8 ethyl tafluprostamide), is safe when used in cosmetic products intended for use in the  
9 proximity of the human eyes. The Committee noted (contrary to Athena's marketing,  
10 packaging, labeling, and instructions for its Enhancement Serums) that there is  
11 insufficient data to conclude DDDE (and ICP) is safe for this purpose and use.

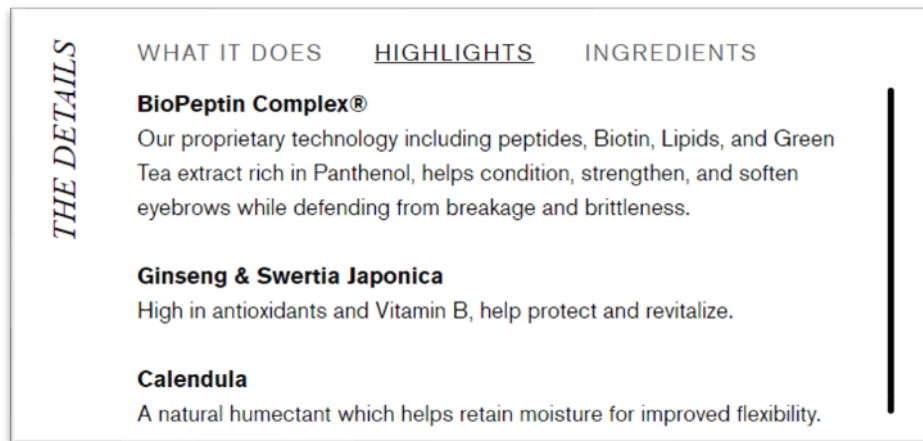
12 32. In 2008, the FDA approved Latisse®, a similar product that contains an  
13 active ingredient called bimatoprost. Bimatoprost is another PGA, like DDDE, which  
14 increases eyelash hair length, thickness, and darkness in patients with hypotrichosis (or  
15 inadequacy) of the eyelashes.<sup>7</sup> Latisse® is classified as an ophthalmic drug and cannot  
16 be obtained without a prescription.<sup>8</sup>

17 33. Athena has not applied for or obtained FDA approval for any of its  
18 Enhancements Serums. It has chosen to sell its PGA-containing products directly to  
19 consumers without any warnings. To sidestep the reality that the scientific data does not  
20 support the safe administration of DDDE for use near the eyes, Athena misleadingly  
21 suggests in its marketing materials that its Enhancement Serums do not contain any  
22 harmful substances. Instead, Athena deceptively implies to consumers that the  
23 Enhancement Serums merely contain benign, natural ingredients.

24  
25 \_\_\_\_\_  
26 <sup>7</sup> See Latisse Approval Letter (Dec. 24, 2008), at  
[https://www.accessdata.fda.gov/drugsatfda\\_docs/nda/2008/022369s000\\_Approv.pdf](https://www.accessdata.fda.gov/drugsatfda_docs/nda/2008/022369s000_Approv.pdf).

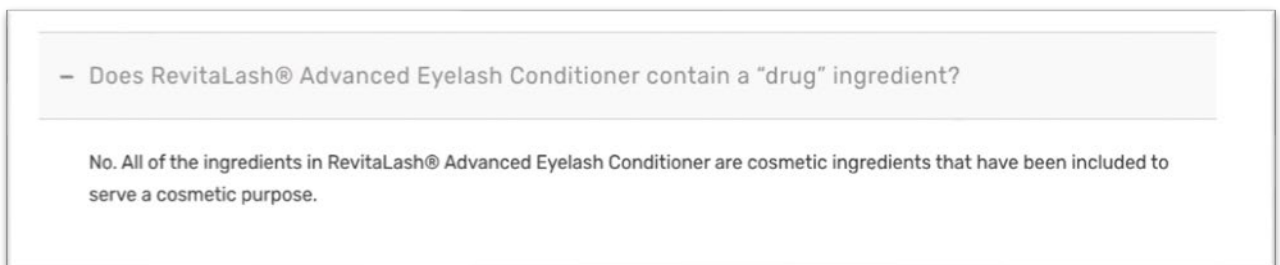
27 <sup>8</sup> See Latisse Full Prescribing Information (Mar. 2012), at  
28 [https://www.accessdata.fda.gov/drugsatfda\\_docs/label/2012/022369s0051bl.pdf](https://www.accessdata.fda.gov/drugsatfda_docs/label/2012/022369s0051bl.pdf).

34. For instance, Athena on its website has a “Highlights” section discussing how the Enhancement Serums work. In advertising the products to consumers, Athena solely focuses on the purportedly harmless “natural” ingredients contained in the products, such as “green tea” and “ginseng” (see below).



35. Athena’s marketing materials are silent on its use of DDDE, the only ingredient in the Enhancement Serums that is scientifically and medically associated with hair, lash, and brow growth.

36. In fact, until just very recently, Athena affirmatively misrepresented that the Enhancement Serums does not contain any “drug” that is associated with hair, lash and eye growth:



37. Athena, knowing that DDDE is a chemical that stimulates hair, lash, and brow growth in its Enhancements Serums, deceptively implies to consumers that its products’ effect comes from the natural ingredients contained therein.

38. Athena affirmatively marketed and labeled RevitaLash Advanced RevitaLash Brow as “serums” that “help[] condition, strengthen, and soften eyelashes,”

1 which “deliver[] essential nutrients directly to lashes to help them thrive.”<sup>9</sup> Athena  
2 underscores the efficacy of its Serums, stating 92% of users “[e]xperienced bolder,  
3 fuller-looking brows,”<sup>10</sup> and that its Serums “renew and rejuvenate lashes.”<sup>11</sup>

4 39. Athena further cites to purported consumer studies where, after 6 weeks,  
5 “98% reported improved lash appearance,” “98% reported healthier-looking lashes,”  
6 and “98% reported stronger lashes,”<sup>12</sup> or, for brows, after 8 weeks, “96% experienced  
7 improved appearance of eyebrows overall,” “94% experienced more defined-looking  
8 eyebrows,” and “92% experienced bolder, fuller-looking brows.”<sup>13</sup>

9 40. Based on the totality of the circumstances surrounding Athena’s marketing  
10 of its Enhancements Serums, it cannot plausibly claim that the intended use of its  
11 products was for anything other than hair, lash or brow growth. Likewise, Athena’s  
12 own authorized resellers<sup>14</sup> believed that these products were intended to stimulate hair  
13 growth. Numerous customers have commented on Athena’s authorized resellers’  
14 websites about how the Enhancement Serums are intended for hair growth:

15 a. Neiman Marcus is one of Athena’s authorized resellers.  
16 On Neiman Marcus’s website, through which it markets and  
17 sells the Enhancement Serums with Athena’s authorization,  
18 customers note the Products are “for lash growth,” that the  
19

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20 <sup>9</sup> See, e.g., <https://www.revitalash.com/products/revitalash-advanced-eyelash-conditioner> (last  
21 accessed Nov. 8, 2023); [https://www.revitalash.com/products/revitabrow-advanced-eyebrow-](https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner)  
22 [conditioner](https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner) (last accessed Nov. 8, 2023).

23 <sup>10</sup> <https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner> (last accessed Nov.  
24 8, 2023).

25 <sup>11</sup> <https://www.revitalash.com/products/revitalash-advanced-pro> (last accessed Nov. 8, 2023).

26 <sup>12</sup> <https://www.revitalash.com/products/revitalash-advanced-eyelash-conditioner> (last accessed Nov. 8,  
27 2023).

28 <sup>13</sup> <https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner> (last accessed Nov.  
8, 2023).

<sup>14</sup> See <https://www.revitalash.com/pages/authorized-dealers> (last accessed Nov. 8, 2023).

1 Products “make[] my eyelashes so long!,” that the Products  
2 “really do[] help[] lashes grow stronger and thicker!,” and how  
3 the Products make “eyelashes noticably [sic] thicker, fuller.”<sup>15</sup>

4 b. Nordstrom is another of Athena’s authorized resellers.  
5 On Nordstrom’s website, through which it markets and sells the  
6 Enhancement Serums with Athena’s authorization, customers  
7 note the Products resulted in “a huge difference in my last  
8 length,” that one customer’s wife “was losing her eyelashes.  
9 Since using the product she has not only stopped losing them  
10 but they have come back better than before,” how one’s “lashes  
11 quickly went from average to thick, long and dark,” and how  
12 another’s “lashes are already significantly longer and thicker,  
13 more so than they have ever been before!”<sup>16</sup>

14 c. At the website of another authorized reseller, the  
15 Dermstore, customers state: “My eyelashes are longer and  
16 thicker already,” “I love how long it’s made my eyelashes!,”  
17 “I’m noticing that some hairs are starting to grow back,” and  
18 “makes my eyelashes longer and fuller.”<sup>17</sup>

19 d. Non-authorized resellers on Amazon similar contain  
20 reviews trumpeting the Products’ ability to grow lashes and  
21 brows: “RevitaLash not only grows new lashes, it gives slight  
22  
23

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24 <sup>15</sup> See [https://www.neimanmarcus.com/p/revitalash-cosmetics-revitalash-advanced-eyelash-](https://www.neimanmarcus.com/p/revitalash-cosmetics-revitalash-advanced-eyelash-conditioner-067-oz-prod219870472)  
25 [conditioner-067-oz-prod219870472](https://www.neimanmarcus.com/p/revitalash-cosmetics-revitalash-advanced-eyelash-conditioner-067-oz-prod219870472) (last accessed Nov. 8, 2023).

26 <sup>16</sup> See <https://www.nordstrom.com/s/advanced-eyelash-conditioner/3222988> (last accessed Nov. 8,  
2023).

27 <sup>17</sup> See <https://www.dermstore.com/revitalash-advanced-eyelash-conditioner-2-ml/11370772.reviews>  
28 (last accessed Nov. 8, 2023).

length also” and “my lashes have grown immensely.”<sup>18</sup>

41. Regardless of whether or not DDDE is an active ingredient or “drug,” the fact remains DDDE poses substantial risks. Athena affirmatively trumpeted the safety and efficacy of the Enhancement Serums, without disclosing any of the risks.

42. For instance, in a set of Athena’s standardized answers to frequently asked questions provided to one of its authorized resellers, Athena states the Enhancement Serums have “an excellent safety profile,” have “been shown to be safe in multiple tests conducted by independent research laboratories,” and “has been shown in these tests to be safe to the skin and to eyes in adult study subjects.” In fact, Athena states that, as the manufacturer of cosmetics that “are not cleared or approved by the FDA,” “[i]t is the responsibility of the cosmetic manufacturer to substantiate the safety of their product and to verify that their claims are accurate and truthful . . . in every case [the Enhancement Serums have] been found to be safe.” Athena continues that “an independent dermatologist” reviewed the Products’ profiles and concluded they are “a safe cosmetic product.”

43. Each of Athena’s Enhancement Serums contain DDDE.<sup>19</sup> Every Enhancement Serum, including those purchased by Plaintiff and other class members, contains DDDE in the same quantities that carry the same undisclosed risks.

44. Athena materially omits and does not adequately disclose to consumers that the Enhancement Serums carry certain health and safety risks.

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<sup>18</sup> See [https://www.amazon.com/RevitaLash-Cosmetics-Conditioner-Physician-Developed/dp/B005CVGJFM/ref=sr\\_1\\_1\\_sspa?hvadid=657228666438&hvdev=c&hvlocphy=9007474&hvnetw=g&hvqmt=b&hvrnd=8873402903377236623&hvtargid=kwd-296104834962&hydadcr=20686\\_13453114&keywords=revitalash%2Beyelash%2Bgrowth%2Bserum&qid=1698775715&sr=8-1-spons&sp\\_csd=d2lkZ2V0TmFtZT1zcF9hdGY&th=1](https://www.amazon.com/RevitaLash-Cosmetics-Conditioner-Physician-Developed/dp/B005CVGJFM/ref=sr_1_1_sspa?hvadid=657228666438&hvdev=c&hvlocphy=9007474&hvnetw=g&hvqmt=b&hvrnd=8873402903377236623&hvtargid=kwd-296104834962&hydadcr=20686_13453114&keywords=revitalash%2Beyelash%2Bgrowth%2Bserum&qid=1698775715&sr=8-1-spons&sp_csd=d2lkZ2V0TmFtZT1zcF9hdGY&th=1) (last accessed Nov. 8, 2023).

<sup>19</sup> See, e.g., <https://www.revitalash.com/products/revitalash-advanced-eyelash-conditioner> (last accessed Nov. 8, 2023); <https://www.revitalash.com/products/revitabrow-advanced-eyebrow-conditioner> (last accessed Nov. 8, 2023).

1 45. By omitting this information, Athena actively misrepresents and conceals  
2 material facts and leads reasonable consumers to believe they are purchasing Products  
3 that are safe and do not have any of the know risks.

4 46. In marketing and selling the Enhancement Serums, Athena materially omits  
5 and does not adequately disclose to consumers that DDDE is known to cause or may  
6 cause eye-related diseases or conditions, including but not limited to hyperemia,  
7 macular edema, ocular inflammation, and the lowering of intraocular pressure. Athena  
8 also materially omits that when PGAs are applied to areas near the face, they can cause  
9 excess hair growth outside the treatment area, for instance on the cheek. Athena further  
10 fails to mention that DDDE can cause clumps of hair, brows, and lashes to completely  
11 fall out instead of grow.

12 47. Athena was aware about the dangerous, undisclosed side effects of the  
13 PGA in the Enhancement Serums, and cannot plausibly contend otherwise. Aside from  
14 the known scientific and medical information discussed above, numerous customers  
15 have complained about developing undisclosed side effects after using the Enhancement  
16 Serums. For example:

17 a. **“Don’t make the same mistake I did.** I didn’t believe it  
18 would happen to me because I never get bad side effects from  
19 anything, but after about six months using Revitalash 3-4x a  
20 week, I am experiencing a plethora of issues with my  
21 meibomian gland as a result of the topical prostaglandin  
22 analogs in Revitalash. These pictures were taken less than a  
23 year apart: age 25 vs. age 26... My optometrist said he sees this  
24 happen all the time with lash serums. Please do not make the  
25 same mistake I did. My eyes might not look that bad in the  
26 photo, but that's because I didn't include pictures of my multiple  
27 pingueculas, yellowing of the corners of my eyes, random  
28 Axenfeld nerve loops that were never there previously... And

1 that's not even touching on all the orbital fat loss I've had. My  
2 eyelid skin didn't shrink, just the fat underneath it, so it's crepey  
3 and wrinkling now...awesome. Revitalash has aged me several  
4 years in the span of only a few months. All I can do now is  
5 hope I'm one of the lucky ones whose eyes go back to normal  
6 now that I've stopped.”<sup>20</sup>

7 b. **“itching eyes.** Only giving a one star not because  
8 product didn’t work but unfortunately I was only able to use  
9 one time. So I put it on in the morning after I showered since I  
10 knew I was staying in all day and didn’t put anything else on  
11 my face all day. Within minutes my eyes were extremely red,  
12 and also very itchy the itch worsened through the day so I  
13 flushed my eyes with water twice through that day and the  
14 redness was intense and the itching continued until I went to  
15 bed and the next was completely gone. So just beware of that  
16 possible side effect.”<sup>21</sup>

17 c. “One of the reasons that previous formulas of Revitalash  
18 were not approved by the FDA was because they caused blurred  
19 vision in some subjects, due to damage done to the optic  
20 nerve.”<sup>22</sup> This same website also noted reports of “brittle,  
21 sparse lashes,” “skin irritation,” “skin discoloration,” and “iris  
22 pigment color change.”<sup>23</sup>

23 \_\_\_\_\_  
24 <sup>20</sup> See <https://www.nordstrom.com/s/advanced-eyelash-conditioner/3222988> (last accessed Nov. 8,  
25 2023).

26 <sup>21</sup> See <https://www.nordstrom.com/s/advanced-eyelash-conditioner/3222988> (last accessed Nov. 8,  
27 2023).

28 <sup>22</sup> See <https://healthfully.com/health-risks-of-revitalash-3400995.html> (last accessed Nov. 8, 2023).

<sup>23</sup> *Id.*



1 d. **“Not My Favorite.** RevitaLash burns my eyes. I will  
2 not buy it again.”<sup>24</sup>

3 e. **“Allergic Reaction.** I've used Neulash in the past but  
4 thought "Hey! I'll try a different product. See if the results are  
5 the same." That was my first mistake. I used Revitalash  
6 according the directions for the first week. I did not do anything  
7 different to my skincare regime. On day 3 my eyes started to  
8 feel irritated, scratchy and all around miserable. By day 5, I was  
9 at the Urgent Care asking for steroid drops and an antibiotic.  
10 My eyes had become so red and miserable. I was constantly  
11 rubbing them to stop the irritation. It's been close to 2 weeks  
12 since I stopped using the product and my eyes are still pretty  
13 sensitive (not to mention I've lost lashes due to all the rubbing).  
14 Dermstore did not give me any problems with the return.  
15 Perhaps when all the craziness stops I'll go back to Neulash in  
16 hopes of growing the lashes I lost with Revitalash.”<sup>25</sup>

17 48. Despite notice and actual knowledge of the risks associated with the  
18 Enhancement Serums, Athena has failed and/or refused to provide an adequate remedy  
19 for the consumers who were unhappy with the potential side effects caused by the  
20 Enhancement Serums. In fact, until very recently, Athena's website omitted any  
21 mention of serious side effects. Athena's website was recently updated to include a  
22 statement about potential side effects of DDDE or the Enhancement Serums generally.  
23 But rather than fully and adequately disclosing those side effects, Athena misleadingly  
24

25 \_\_\_\_\_  
26 <sup>24</sup> See <https://www.dermstore.com/revitalash-advanced-eyelash-conditioner-2-ml/11370772.reviews?pageNumber=43&sortBy=rating&orderBy=DESC> (last accessed Nov. 8, 2023).

27 <sup>25</sup> See <https://www.dermstore.com/revitalash-advanced-eyelash-conditioner-2-ml/11370772.reviews?pageNumber=43&sortBy=rating&orderBy=DESC> (last accessed Nov. 8, 2023).  
28



1 downplays them by claiming, falsely, that the cause of any effect is not known, or is  
2 simply some unspecified allergic reaction. Prior to this very recent half-hearted and still  
3 insufficient effort, Athena did not adequately disclose the risks posed by the  
4 Enhancement Serums generally, or DDDE specifically, in its marketing materials, or on  
5 the product labeling, packaging, and instructions at all.

6 49. Not only does Athena fail to disclose the possibility of severe and  
7 potentially permanent side effects, but Athena wrongly represents that the company  
8 treats “safety as a top priority” and that adverse effects are “rare.”<sup>26</sup>

9 50. Whether a product has adverse side effects caused by an ingredient is  
10 material information that reasonable consumers would consider in deciding to buy the  
11 Products. Indeed, the FDA has advised that, because of its potentially harmful effects,  
12 products containing PGAs, are “not safe for use except under the supervision of a  
13 practitioner licensed by law to administer them.”<sup>27</sup>

14 51. Reasonable consumers would consider the affirmatively misrepresented  
15 and omitted facts to be important in determining whether or not to purchase the  
16 Enhancement Serums at all, or alternatively at the prices at which the Products were  
17 purchased.

18 52. Athena affirmatively misrepresented and omitted the above-described  
19 material information with the knowledge that its omissions would mislead and deceive  
20 consumers. Alternatively, Athena was reckless or negligent in not knowing that the  
21 omissions were deceptive and/or misleading.

22 53. Plaintiff and other class members relied, to their detriment, on Athena to  
23 distribute safe products that were fit for their intended use. Instead, Athena marketed  
24

25 \_\_\_\_\_  
26 <sup>26</sup> See <https://www.revitalash.com/products/revitalash-advanced-sensitive> (last accessed Nov. 8, 2023).

27 <sup>27</sup> Lifetech Resources LLC Warning Letter (Apr. 18, 2011), [https://wayback.archive-](https://wayback.archive-it.org/7993/20170111100914/http://www.fda.gov/ICECI/EnforcementActions/WarningLetters/2011/ucm251951.htm)  
28 [it.org/7993/20170111100914/http://www.fda.gov/ICECI/EnforcementActions/WarningLetters/2011/ucm251951.htm](https://wayback.archive-it.org/7993/20170111100914/http://www.fda.gov/ICECI/EnforcementActions/WarningLetters/2011/ucm251951.htm)

1 and sold Enhancement Serums knowing that they contain an ingredient known to cause  
2 undisclosed, serious adverse effects.

3 54. As the direct and proximate result of Athena's deceptive and/or misleading  
4 material misrepresentations and omissions, Plaintiff and other class members have  
5 suffered injury-in-fact and a loss of money or property through the out-of-pocket costs  
6 expended to purchase the Enhancement Serums.

7 55. Athena has not recalled, relabeled, or reformulated the Enhancement  
8 Serums, nor has it adequately warned consumers about the dangers associated with  
9 using the Enhancement Serums.

10 56. Athena has fraudulently concealed its wrongdoing. Plaintiff and other class  
11 members exercised reasonable diligence but could not discover the full scope of  
12 Athena's wrongful conduct earlier. For instance, Athena has yet to reveal the truth  
13 about the Enhancement Serums' undisclosed risks. To the contrary, Athena falsely  
14 maintains to this day that its Products are safe, merchantable, and fit for intended  
15 purposes. Relatedly, Athena actively conceals the prior *Allergan* litigation by white-  
16 washing it as nothing more than a "court ruling in a private lawsuit" when Athena  
17 explains why it does not sell its Products in its home state of California.<sup>28</sup>

## 18 V. CLASS ALLEGATIONS

19 57. Plaintiff brings this action both individually and as a class action pursuant  
20 to Federal Rules of Civil Procedure 23(a), 23(b)(2), and 23(b)(3) against Athena on  
21 behalf of Plaintiff herself and on the below classes (collectively referred to as "the  
22 Class"), to the extent class members from these jurisdictions can be grouped together  
23 for purposes of class treatment:

24 National Class: All individuals in the United States and its territories  
25 and possession who, from the beginning of the statutory period  
26 \_\_\_\_\_

27 <sup>28</sup><https://www.revitalash.com/pages/faq#:~:text=Why%20isn't%20RevitaLash%C2%AE,retailers%20in%20over%2070%20countries> (last accessed Nov. 8, 2023).  
28

1 through the present, paid any money for Enhancement Serums for  
2 personal, family, or household purposes.

3  
4 New York Subclass: All individuals in New York who, from the  
5 beginning of the statutory period through the present, paid any money  
6 for Enhancement Serums for personal, family, or household purposes.

7  
8 58. Excluded from the Class are (a) any judge or magistrate presiding over this  
9 action, and members of their families; (b) Defendant and its employees, officers,  
10 directors, and agents; (c) Defendant's legal representatives, assigns and successors; and  
11 (d) all persons who properly execute and file a timely request for exclusion from any  
12 Court-approved class.

13 59. Plaintiff reserves the right to narrow or expand the foregoing class  
14 definitions, or to create or modify subclasses as the Court deems necessary.

15 60. Plaintiff meets the prerequisites of Rule 23(a) to bring this action on behalf  
16 of the Class.

17 61. **Numerosity:** While the exact number of class members cannot be  
18 determined without discovery, they are believed to consist of potentially tens or  
19 hundreds of thousands of consumers nationwide, and thousands of consumers in New  
20 York alone. The Class is therefore so numerous that joinder of all members is  
21 impracticable.

22 62. **Commonality:** Common questions of law and fact exist as to all class  
23 members, including but not limited to:

24 a. Whether Athena affirmatively, misleading, deceptively, and unfairly  
25 misrepresents the safety profile and risks of the Enhancement Serums;

26 b. Whether Athena omitted the safety profile and risks of the Enhancement  
27 Serums;

28 c. Whether Athena had a duty to disclose material facts about safety concerns

1 associated with the Enhancement Serums;

2 d. Whether Athena had a duty to not misrepresent material facts about safety  
3 concerns associated with the Enhancement Serums;

4 e. Whether Athena failed to disclose material facts regarding safety concerns  
5 associated with the Enhancement Serums;

6 f. Whether Athena's nondisclosures and misrepresentations would be  
7 material to a reasonable consumer;

8 g. Whether Athena was unjustly enriched by receiving monies in exchange  
9 for the Enhancement Serums;

10 h. Whether the challenged practices harmed Plaintiff and other members of  
11 the Class; and

12 i. Whether Plaintiff and other members of the Class are entitled to damages,  
13 restitution, equitable relief, and/or injunctive relief.

14 63. **Typicality:** Plaintiff's claims are typical of other class members' claims.  
15 Plaintiff and other class members all suffered the same type of economic harm. Plaintiff  
16 has substantially the same interest in this matter as all other class members, and  
17 Plaintiff's claims arise out of the same set of facts and conduct as the claims of all other  
18 class members.

19 64. **Adequacy of Representation:** Plaintiff is committed to pursuing this  
20 action and have retained competent counsel experienced in pharmaceutical litigation,  
21 consumer fraud litigation, class actions, and federal court litigation. Accordingly,  
22 Plaintiff and Plaintiff's counsel will fairly and adequately protect the interests of other  
23 class members. Plaintiff's claims are coincident with, and not antagonistic to, those of  
24 the other class members they seek to represent. Plaintiff has no disabling conflicts with  
25 other class members and will fairly and adequately represent the interests of class  
26 members.

27 65. **Notice:** If necessary, notice of this action may be affected to the proposed  
28 Class through publication in a manner authorized in the Federal Rules of Civil

1 Procedure. Also, Class members may be notified of the pendency of this action by mail  
2 and/or email, through the distribution records of Defendant, third party retailers, and  
3 vendors.

4 66. The elements of Rule 23(b)(2) are met. Defendant has acted on grounds  
5 that apply generally to all class members so that preliminary and/or final injunctive  
6 relief and corresponding declaratory relief is appropriate respecting the Class as a  
7 whole. Plaintiff and other putative class members would at least have the full  
8 opportunity to consider whether to buy the Enhancement Serums in the future if  
9 Defendant fully discloses all omitted information about the Products.

10 67. The requirements of Rule 23(b)(3) are met. The common questions of law  
11 and fact enumerated above predominate over the questions affecting only individual  
12 class members, and a class action is the superior method for fair and efficient  
13 adjudication of the controversy. Although many other class members have claims  
14 against Defendant, the likelihood that individual class members will prosecute separate  
15 actions is remote due to the time and expense necessary to conduct such litigation.  
16 Serial adjudication in numerous venues would not be efficient, timely or proper. Judicial  
17 resources would be unnecessarily depleted by resolution of individual claims. Joinder  
18 on an individual basis of thousands of claimants in one suit would be impractical or  
19 impossible. In addition, individualized rulings and judgments could result in  
20 inconsistent relief for similarly situated plaintiffs. Plaintiff's counsel, highly  
21 experienced in pharmaceutical litigation, consumer fraud litigation, class actions, and  
22 federal court litigation, foresee little difficulty in the management of this case as a class  
23 action.

## 24 VI. CAUSES OF ACTION

### 25 COUNT I – VIOLATION OF CONSUMER PROTECTION ACTS

26 68. Plaintiff asserts this claim on behalf of herself and all similarly situated  
27 class members under New York law and all states' laws that do not conflict with New  
28 York law.

69. Defendant has violated the consumer protection statutes as follows:

- a. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Ala. Code § 8-19-1, *et seq.*;
- b. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Alaska Stat. § 45.50.471, *et seq.*;
- c. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Arizona Rev. Stat. § 44-1522, *et seq.*;
- d. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Ark. Code § 4-88-101, *et seq.*;
- e. Defendant violated the California Unfair Competition Law by engaging in unfair or deceptive acts or practices in violation of Cal. Bus. Prof. Code § 17200, *et seq.*;
- f. Defendant violated the California Consumers Legal Remedies Act, Cal. Civ. Code §§ 1750, *et seq.*;
- g. Defendant violated the California False Advertising Law, Cal. Bus. & Prof. Code §§ 17500, *et seq.*
- h. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Colo. Rev. Stat. § 6-1-105, *et seq.*;
- i. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Conn. Gen. Stat. § 42-110b, *et seq.*;
- j. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of 6 Del. Code § 2511, *et seq.*;
- k. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of D.C. Code § 28-3901, *et seq.*;
- l. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Fla. Stat. § 501.201, *et seq.*;
- m. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Ga. State 10-1-392, *et seq.*;

- n. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Haw. Rev. Stat. § 480, *et seq.*;
- o. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Idaho Code § 48-601, *et seq.*;
- p. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation 815 ILCS 505/1, *et seq.*;
- q. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Ind. Code Ann. § 24-5-0.5.1, *et seq.*;
- r. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Iowa Code Ann. § 714H, *et seq.*;
- s. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Kan. Stat. § 50-623, *et seq.*;
- t. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Ky. Rev. Stat. § 367.110, *et seq.*;
- u. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of La. Rev. Stat. § 51:1401, *et seq.*;
- v. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of 5 Me. Rev. Stat. § 207, *et seq.*;
- w. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Md. Com. Law Code § 13-101, *et seq.*;
- x. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Mass. Gen. L. Ch. 93A, *et seq.*;
- y. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Mich. Stat. § 445.901, *et seq.*;
- z. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Minn. Stat. § 325F.67, *et seq.*;
- aa. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Miss. Code Ann. § 75-24-1, *et seq.*;



- bb. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Mo. Rev. Stat. § 407.0 10, *et seq.*;
- cc. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Mont. Code § 30-14-101, *et seq.*;
- dd. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Neb. Rev. Stat. § 59-1601, *et seq.*;
- ee. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Nev. Rev. Stat. § 598.0903, *et seq.*;
- ff. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of N.H. Rev. Stat. § 358-A:1, *et seq.*;
- gg. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of N.J. Stat. Ann. § 56:8-1, *et seq.*;
- hh. Defendants engaged in unfair competition or unfair or deceptive acts or practices in violation of N.M. Stat. Ann. § 57-12-1, *et seq.*;
- ii. Defendants engaged in unfair competition or unfair or deceptive acts or practices in violation of N.Y. Gen. Bus. Law § 349, *et seq.*;
- jj. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of N.C. Gen. Stat. § 75-1.1, *et seq.*;
- kk. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of N.D. Cent. Code § 51-15-01, *et seq.*;
- ll. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Ohio Rev. Stat. § 1345.01, *et seq.*
- mm. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Okla. Stat. tit. 15 § 751, *et seq.*;
- nn. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of Or. Rev. Stat. § 646.605, *et seq.*;
- oo. Defendant engaged in unfair competition or unfair or deceptive acts or practices in violation of 73 Pa. Stat. § 201-1, *et seq.*;



- 1 pp. Defendant engaged in unfair competition or unfair or deceptive acts  
2 or practices in violation of R.I. Gen. Laws § 6-13.1-1, *et seq.*;
- 3 qq. Defendant engaged in unfair competition or unfair or deceptive acts  
4 or practices in violation of S.C. Code Laws § 39-5-10, *et seq.*;
- 5 rr. Defendant engaged in unfair competition or unfair or deceptive acts  
6 or practices in violation of S.D. Code Laws § 37-24-1, *et seq.*;
- 7 ss. Defendant engaged in unfair competition or unfair or deceptive acts  
8 or practices in violation of Tenn. Code § 47-18-101, *et seq.*;
- 9 tt. Defendant engaged in unfair competition or unfair or deceptive acts  
10 or practices in violation of Tex. Bus. & Com. Code § 17.41, *et seq.*;
- 11 uu. Defendant engaged in unfair competition or unfair or deceptive acts  
12 or practices in violation of Utah Code Ann. § 13-11-1, *et seq.*;
- 13 vv. Defendant engaged in unfair competition or unfair or deceptive acts  
14 or practices in violation of Vt. Stat. Ann. Tit. 9, § 2451, *et seq.*;
- 15 ww. Defendant engaged in unfair competition or unfair or deceptive acts  
16 or practices in violation of Va. Code § 59.1-196, *et seq.*;
- 17 xx. Defendant engaged in unfair competition or unfair or deceptive acts  
18 or practices in violation of Wash. Rev. Code § 19.86.010, *et seq.*;
- 19 yy. Defendant engaged in unfair competition or unfair or deceptive acts  
20 or practices in violation of W. Va. Code § 46A-6-101, *et seq.*;
- 21 zz. Defendants engaged in unfair competition or unfair or deceptive acts  
22 or practices in violation of Wis. Stat. § 100.20, *et seq.*;
- 23 aaa. Defendant engaged in unfair competition or unfair or deceptive acts  
24 or practices in violation of Wyo. Stat. § 40-12-100, *et seq.*; and
- 25 bbb. Defendant engaged in unfair competition or unfair or deceptive acts  
26 or practices in violation of 23 L.P.R.A. § 1001, *et seq.*, the applicable  
27 statute for the Commonwealth of Puerto Rico.

28 70. Defendant's conduct constitutes trade or commerce or other actionable

1 activity within the meaning of the above statutes.

2 71. Each Plaintiff and other Class Member is a consumer or person aggrieved  
3 by Defendant's misconduct within the meaning of the above statutes.

4 72. Defendant's conduct as alleged herein constitutes unfair, deceptive,  
5 misleading, or otherwise actionable practices as to Defendant's conduct concerning the  
6 ingredients and safety profile for the Enhancement Serums. Defendant promised a safe  
7 and effective product, but the Products were not as promised because their actual safety  
8 profile was not the same as that represented and bargained for.

9 73. To the extent applicable, Defendant knew, intended, or should have known  
10 that its fraudulent and deceptive acts, omissions, or concealment would induce reliance  
11 and that reliance can be presumed under the circumstances. As a direct and proximate  
12 result of Defendant's unfair methods of competition and unfair or deceptive acts or  
13 practices, Plaintiff and other Class Members have suffered damages— an ascertainable  
14 loss – in an amount to be proved at trial.

15 74. Defendant engaged in unlawful conduct by deliberately and knowingly  
16 engaging in misleading, deceptive, and false statements regarding the Enhancement  
17 Serums in the course of Defendant's business. Specifically, Defendant represented that  
18 the Enhancement Serums were safe and effective, and did not carry any undisclosed  
19 risks. But this was not the case, as the Enhancement Serums carried health risks that  
20 were not disclosed. Athena made these misrepresentations, or omitted material  
21 information, in its marketing (including its website and the websites of its authorized  
22 resellers) for the Enhancement Serums, and the Products' packaging, labeling, and  
23 instructions.

24 75. The existence of undisclosed risks would have been material to Plaintiffs  
25 and other class members.

26 76. Plaintiff and other class members suffered ascertainable loss and actual  
27 damages as a direct and proximate result of Defendant's concealment,  
28 misrepresentations, and/or failure to disclose material information in that Plaintiff and

1 other class members would not have purchased the Enhancement Serums, or not have  
2 purchased on the same terms (e.g., purchased them for substantially less), had they  
3 known the truth.

4 77. Although Plaintiff does not seek to recover for physical injuries,  
5 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical  
6 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-  
7 cellular or structural impact on Plaintiff's and each other class member's face and eye  
8 area.

9 78. To the extent applicable, pre-suit notice and/or a demand letter was sent to  
10 Defendant prior to the filing of the Complaint.

11  
12 **COUNT II – FRAUD**

13 **(AFFIRMATIVE MISREPRESENTATION, AND OMISSION)**

14 79. Plaintiff asserts this claim on behalf of herself and all similarly situated  
15 class members under New York law and all states' laws that do not conflict with New  
16 York law.

17 80. Defendant affirmatively misrepresented material facts about its  
18 Enhancement Serums, including but not limited to whether they were safe and effective,  
19 and did not contain any undisclosed risks. But this was not the case with risks that were  
20 not disclosed.

21 81. Defendant omitted material facts including, inter alia, that Enhancement  
22 Serums carried undisclosed risks.

23 82. Athena made these misrepresentations, or omitted material information, in  
24 its marketing (including its website and the websites of its authorized resellers) for the  
25 Enhancement Serums, and the Products' packaging, labeling, and instructions.

26 83. Defendant's conduct induced customers to pay for Enhancement Serums,  
27 products which Defendant knew or should have known carried undisclosed risks.  
28 Plaintiff and other class members would not have purchased Enhancement Serums, or

1 would not have purchased them on the same terms (e.g., purchased them for  
2 substantially less), had they known the truth.

3 84. Defendant knew, was reckless in its disregard for, or should have known  
4 of, the true character of Enhancement Serums, including but not limited to their  
5 undisclosed risks. Prior information in the art, among other things, put Defendant on  
6 actual or constructive notice of this.

7 85. Defendant knew or reasonably should have known its misrepresentations or  
8 omissions were materially false or misleading, or rendered their representations  
9 materially false or misleading.

10 86. Defendant knew or should have known that its misrepresentations and  
11 omissions would induce Plaintiff and class members to pay for Enhancement Serums.  
12 To the extent applicable, Defendant intended its misrepresentations and omissions to  
13 induce Plaintiff and other class members to pay for Enhancement Serums.

14 87. Defendant's conduct alleged herein demonstrates its intent to deceive  
15 Plaintiff and other class members. Defendant, *inter alia*, intentionally omitted material  
16 facts and made affirmative misrepresentations described herein about the Enhancement  
17 Serums which it knew were false or inaccurate. Further, Defendant deliberately altered  
18 some (but not all) of its marketing materials' misrepresentations or omissions after  
19 being put on notice of similar claims. The totality of the circumstances plausibly  
20 demonstrates Defendant's knowledge or intentionality.

21 88. Defendant's misrepresentations and omissions were material. Defendant  
22 promised a safe and effective product, but the Products were not as promised because  
23 their actual safety profile was not the same as that represented and bargained for.

24 89. Defendant actively concealed its misrepresentations and omissions from  
25 Plaintiff and other class members.

26 90. To the extent applicable, Plaintiff and other class members were reasonably  
27 justified in relying on Defendant's misrepresentations and omissions. The same or  
28 substantively identical misrepresentations and omissions were communicated to

1 Plaintiff and each class member at time of purchase through Defendant's marketing,  
2 packaging, labeling, and instructions. To the extent applicable, reliance may be  
3 presumed in these circumstances.

4 91. Although Plaintiff does not seek to recover for physical injuries,  
5 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical  
6 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-  
7 cellular or structural impact on Plaintiff's and each other class member's face and eye  
8 area.

9 92. Plaintiff and other class members were damaged by reason of Defendant's  
10 misrepresentations and omissions.

11  
12 **COUNT III – NEGLIGENT MISREPRESENTATION**  
13 **(AFFIRMATIVE MISSTATEMENT AND OMISSION)**

14 93. Plaintiff asserts this claim on behalf of herself and all similarly situated  
15 class members under New York law and all states' laws that do not conflict with New  
16 York law.

17 94. Defendant affirmatively misrepresented material facts about its  
18 Enhancement Serums, including but not limited to whether they were safe and effective,  
19 and did not carry undisclosed risks. But this was not the case, as the Enhancement  
20 Serums carried risks that were not disclosed.

21 95. Defendant omitted material facts including the Enhancement Serums'  
22 undisclosed risks.

23 96. Athena made these misrepresentations, or omitted material information, in  
24 its marketing (including its website and the websites of its authorized resellers) for the  
25 Enhancement Serums, and the Products' packaging, labeling, and instructions.

26 97. Defendant's conduct induced customers to pay for Enhancement Serums,  
27 products which Defendant knew or should have known carried undisclosed risks.  
28 Plaintiff and other class members would not have purchased Enhancement Serums, or

1 would not have purchased them on the same terms (e.g., purchased them for  
2 substantially less), had they known the truth.

3 98. Defendant knew, was reckless in its disregard for, or should have known  
4 of, the true character of Enhancement Serums, including but not limited to their  
5 undisclosed risks. Prior information in the art, among other things, put Defendant on  
6 actual or constructive notice of this.

7 99. Defendant knew or reasonably should have known its misrepresentations or  
8 omissions were materially false or misleading, or rendered their representations  
9 materially false or misleading.

10 100. Defendant knew or should have known that its misrepresentations and  
11 omissions would induce Plaintiff and class members to pay for Enhancement Serums.  
12 To the extent applicable, Defendant intended its misrepresentations and omissions to  
13 induce Plaintiff and other class members to pay for Enhancement Serums.

14 101. Defendant's conduct alleged herein demonstrates its intent to deceive  
15 Plaintiff and other class members. Defendant, *inter alia*, intentionally omitted material  
16 facts and made affirmative misrepresentations described herein about the Enhancement  
17 Serums which it knew were false or inaccurate. Further, Defendant deliberately altered  
18 some (but not all) of its marketing materials' misrepresentations or omissions after  
19 being put on notice of similar claims. The totality of the circumstances plausibly  
20 demonstrates Defendant's knowledge or intentionality.

21 102. Defendant's misrepresentations and omissions were material.

22 103. Defendant actively concealed its misrepresentations and omissions from  
23 Plaintiff and other class members.

24 104. To the extent applicable, Plaintiff and other class members were reasonably  
25 justified in relying on Defendant's misrepresentations and omissions. The same or  
26 substantively identical misrepresentations and omissions were communicated to  
27 Plaintiff and each class member at time of purchase through its marketing, packaging,  
28 labeling and instructions. To the extent applicable, reliance may be presumed in these

1 circumstances.

2 105. Defendant had owed a special duty to Plaintiff and each other class  
3 member on account of the special relationship that existed between Defendant, as a  
4 seller of a product to be applied to the human body (and to the sensitive areas of the  
5 human face no less). On account of the known or knowable application and use of the  
6 Enhancement Serums, and Defendant's superior knowledge and position as  
7 manufacturer, distributor, and seller of the Enhancement Serums, Defendant had a  
8 special duty to disclose risks of the Enhancement Serums to consumers such as Plaintiff  
9 and other class members.

10 106. Although Plaintiff does not seek to recover for physical injuries,  
11 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical  
12 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-  
13 cellular or structural impact on Plaintiff's and each other class member's face and eye  
14 area.

15 107. Plaintiff and other class members were damaged by reason of Defendant's  
16 misrepresentations and omissions.

17 108. Plaintiff's and class members' damages were proximately caused by  
18 Defendant's intentional fraudulent misrepresentations and omissions alleged herein.

19  
20 **COUNT IV – BREACH OF EXPRESS WARRANTY**

21 109. Plaintiff asserts this claim on behalf of herself and all similarly situated  
22 class members under New York law and all states' laws that do not conflict with New  
23 York law.

24 110. Plaintiff and each other class member formed a contract with Defendant at  
25 the time they purchased Enhancement Serums. The terms of the contract include the  
26 promises and affirmations of fact made by Defendant on the Enhancement Serums'  
27 packaging, labeling and instructions, and through marketing and advertising, including  
28 that the Products would be of the quality and character as represented including but not



1 limited to statements about the safety and efficacy of the product, and the lack of  
2 disclosure about dangerous side effects. This marketing, packaging, labeling and  
3 instructions constitute express warranties and became part of the basis of the bargain,  
4 and are part of the standardized expectation between class members and Defendant.

5 111. Defendant expressly warranted that its Enhancement Serums were cosmetic  
6 products that were safe and effective for intended use, and did not contain any  
7 undisclosed risks. Athena's promotional and other materials also affirmatively  
8 warranted its Enhancement Serums were non-irritating.

9 112. Athena made these misrepresentations, or omitted material information, in  
10 its marketing (including its website and the websites of its authorized resellers) for the  
11 Enhancement Serums, and the Products' packaging, labeling, and instructions.

12 113. Defendant sold Enhancement Serums that they expressly warranted were  
13 safe and effective cosmetics that did not contain any undisclosed risks.

14 114. Defendant's Enhancement Serums did not conform to its express  
15 representations and warranties because the products contained undisclosed risks.

16 115. At all times relevant times, New York and all other states had codified and  
17 adopted the provisions of the Uniform Commercial Code governing the warranty of  
18 merchantability and fitness for ordinary purpose.

19 116. At the time Defendant marketed and sold its Enhancement Serums, it  
20 recognized the purposes for which the products would be used, and expressly warranted  
21 the products were cosmetic products were safe and effective for intended use, and did  
22 not contain any undisclosed risk. These affirmative representations became part of the  
23 basis of the bargain in every purchase.

24 117. Defendant breached its express warranties with respect to its Enhancement  
25 Serums as they were not of merchantable quality, and were not fit for their ordinary  
26 purpose. Defendant promised a safe and effective product, but the Products were not as  
27 promised because their actual safety profile was not the same as that represented and  
28 bargained for.



1 118. Plaintiff and each other class member would not have purchased the  
2 Enhancement Serums had they known these products carried undisclosed risks, or  
3 alternatively would not have purchased them on the same terms (e.g., purchased them  
4 for substantially less).

5 119. To the extent applicable, direct privity is not required between Defendant  
6 and Plaintiff or other class members because among other things, Defendant is a  
7 manufacturer and made direct statements about the safety of its products, and intended  
8 its statements and affirmations to flow to Plaintiff and other class members. Defendant  
9 maintained a strict list of authorized resellers. Defendant directly sold the Enhancement  
10 Serums itself or through authorized resellers operating under strict direction from  
11 Defendant.

12 120. As a direct and proximate result of Defendant's breach of warranty,  
13 Plaintiff and each other class member have been injured and suffered damages in the  
14 amount of the purchase price of the Products, in that the Enhancement Serums they  
15 purchased were so inherently flawed, unfit, or unmerchantable as to have no market  
16 value.

17 121. Although Plaintiff does not seek to recover for physical injuries,  
18 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical  
19 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-  
20 cellular or structural impact on Plaintiff's and each other class member's face and eye  
21 area.

22 122. Pre-suit notice is not required, but even if it is, such notice was provided to  
23 Defendant.

24  
25 **COUNT V – BREACH OF IMPLIED WARRANTY**

26 123. Plaintiff asserts this claim on behalf of herself and all similarly situated  
27 class members under New York law and all states' laws that do not conflict with New  
28 York law.

1 124. Plaintiff and each other class member formed a contract with Defendant at  
2 the time they purchased Enhancement Serums. The terms of the contract include the  
3 promises and affirmations of fact made by Defendant in its marketing, packaging,  
4 labeling and instructions for the Enhancement Serums, including that the product would  
5 be of the quality and character as represented including but not limited to statements  
6 about the safety and efficacy of the product, and the lack of disclosure about dangerous  
7 side effects. The foregoing constitute implied warranties and became part of the basis  
8 of the bargain, and are part of the standardized expectation between class members and  
9 Defendant

10 125. Defendant impliedly warranted that its Enhancement Serums were  
11 cosmetic products, were safe and effective for intended use, and did not contain any  
12 undisclosed risks. Athena's promotional and other materials also affirmatively  
13 warranted its Enhancement Serums were non-irritating.

14 126. Athena made these misrepresentations, or omitted material information, in  
15 its marketing (including its website and the websites of its authorized resellers) for the  
16 Enhancement Serums, and the Products' packaging, labeling, and instructions.

17 127. Defendant sold Enhancement Serums that they impliedly warranted were  
18 safe and effective cosmetics that did not contain any undisclosed risks.

19 128. Defendant's Enhancement Serums did not conform to its implied  
20 representations and warranties because the products contained undisclosed risks.

21 129. At all times relevant times New York and all other states had codified and  
22 adopted the provisions of the Uniform Commercial Code governing the warranty of  
23 merchantability and fitness for ordinary purpose.

24 130. At the time Defendant marketed and sold its Enhancement Serums, it  
25 recognized the purposes for which the products would be used, and impliedly warranted  
26 the products were cosmetic products, were safe and effective for intended use, and did  
27 not contain any undisclosed risk. These representations became part of the basis of the  
28 bargain in every purchase.

1 131. Defendant breached its implied warranties with respect to its Enhancement  
2 Serums as they were not of merchantable quality, and were not fit for their ordinary  
3 purpose. Defendant promised a safe and effective product, but the Products were not as  
4 promised because their actual safety profile was not the same as that represented and  
5 bargained for.

6 132. Plaintiff and each other class member would not have purchased the  
7 Enhancement Serums had they known these products carried undisclosed risks, or  
8 alternatively would not have purchase them on the same terms (e.g., purchased them for  
9 substantially less).

10 133. To the extent applicable, direct privity is not required between Defendant  
11 and Plaintiff or other class members because among other things, Defendant is a  
12 manufacturer and made direct statements about the safety of its products, and intended  
13 its statements and affirmations to flow to Plaintiff and other class members. Further,  
14 Plaintiff and each other class member were intended third-party beneficiaries to the  
15 extent Defendant made any warranty or representation to a reseller who in turn resold  
16 Enhancement Serums to consumers. Defendant maintained a strict list of authorized  
17 resellers. Defendant directly sold the Enhancement Serums itself or through authorized  
18 resellers operating under strict direction from Defendant.

19 134. As a direct and proximate result of Defendant's breach of warranty,  
20 Plaintiff and each other class member have been injured and suffered damages in the  
21 amount of the purchase price of the Enhancement Serums, in that the Enhancement  
22 Serums they purchased were so inherently flawed, unfit, or unmerchantable as to have  
23 no market value.

24 135. Although Plaintiff does not seek to recover for physical injuries,  
25 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical  
26 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-  
27 cellular or structural impact on Plaintiff's and each other class member's face and eye  
28 area.

1 136. Pre-suit notice is not required, but even if it is, such notice was provided to  
2 Defendant.

3  
4 **COUNT VI – NEGLIGENCE**

5 137. Plaintiff asserts this claim on behalf of herself and all similarly situated  
6 class members under New York law and all states' laws that do not conflict with New  
7 York law.

8 138. Defendant owed a duty to Plaintiff and each other class member to ensure  
9 its Enhancement Serums complied were safe and effective, and did not contain any  
10 undisclosed active risks.

11 139. Defendant owed a duty to Plaintiff and each other class member because  
12 the latter were foreseeable, reasonable, and probably users of Enhancement Serums, and  
13 victims of Defendant's deceptive and wrongful conduct. Defendant knew, or should  
14 have known, that its Enhancement Serums were not safe and effective, and contained  
15 undisclosed risks.

16 140. Defendant inadequately oversaw its own manufacture, distribution,  
17 marketing, and sale of its Enhancement Serums, resulting in the Enhancement Serums  
18 being sold to consumers without disclosure of the true character of the product.

19 141. Defendant maintained or should have maintained a special relationship  
20 with Plaintiff and each other class member, who were anticipated or intended direct and  
21 intended third-party beneficiaries, as it was obligated to ensure that its Enhancement  
22 Serums were safe and effective, and did not contain any undisclosed risks.

23 142. Defendant's own actions and inactions created a foreseeable risk of harm to  
24 Plaintiff and each other class member.

25 143. Defendant breached duties owed to Plaintiff and each other class member  
26 by failing to exercise reasonable care sufficient to protect the interests and meet the  
27 needs of Plaintiff and each other class member.

28 144. Although Plaintiff does not seek to recover for physical injuries,

1 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical  
2 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-  
3 cellular or structural impact on Plaintiff's and each other class member's face and eye  
4 area.

5 145. As a direct and proximate result of Defendant's negligent conduct, Plaintiff  
6 and each other class member suffered injury and are entitled to damages in an amount to  
7 be proven at trial.

8  
9 **COUNT VII – UNJUST ENRICHMENT**

10 146. Plaintiff asserts this claim on behalf of herself and all similarly situated  
11 class members under New York law and all states' laws that do not conflict with New  
12 York law.

13 147. Defendant was unjustly enriched at the expense of Plaintiff and each other  
14 class member by virtue of their paying for Defendant's Enhancement Serums. Plaintiff  
15 and each other class member conferred a direct benefit on Defendant by purchasing  
16 Defendant's Enhancement Serums either directly from Defendant or through a reseller.  
17 Defendant maintained a strict list of authorized resellers during the class period.

18 148. Defendant profited immensely from selling the Enhancement Serums that  
19 carried undisclosed risks.

20 149. Plaintiff and each other class member were unjustly deprived of money  
21 obtained by Defendant as a result of the improper amounts paid for Defendant's  
22 Enhancement Serums. It would be inequitable and unconscionable for Defendant to  
23 retain the profit, benefit, and other compensation obtained from Plaintiff and each other  
24 class member as a result of Defendant's wrongful conduct alleged.

25 150. In the alternative to the other causes of actions alleged herein, Plaintiff and  
26 each other class member have no adequate remedy at law.

27 151. Although Plaintiff does not seek to recover for physical injuries,  
28 Defendant's Enhancement Serums carried undisclosed risks and resulted in physical

1 impact to Plaintiff and other class members, including unbargained for, undisclosed sub-  
2 cellular or structural impact on Plaintiff's and each other class member's face and eye  
3 area.

4 152. Plaintiff and each other class member are entitled to seek and do seek  
5 restitution from Defendant as well as an order from this Court requiring disgorgement of  
6 all profits, benefits, and other compensation obtained by Defendant's by virtue of its  
7 wrongful conduct.

8 **PRAYER FOR RELIEF**

9 WHEREFORE, Plaintiff prays for the following judgment:

- 10 a. An order certifying this action as a class action;
- 11 b. An order appointing Plaintiff as Class Representative, and appointing  
12 undersigned counsel as Class Counsel to represent the Class;
- 13 c. A declaration that Defendant is liable pursuant to each and every one of the  
14 above-enumerated causes of action;
- 15 d. An order awarding appropriate preliminary and/or final injunctive relief  
16 against the conduct of Defendant described herein;
- 17 e. Payment to Plaintiff and class members of all damages, exemplary or  
18 punitive damages, and/or restitution associated with the conduct for all causes of  
19 action in an amount to be proven at trial, including but not limited to the full  
20 amounts paid or reimbursed for Enhancement Serums and Defendant's ill-gotten  
21 gains;
- 22 f. An award of attorneys' fees, expert witness fees, and costs, as provided by  
23 applicable law and/or as would be reasonable from any recovery of monies  
24 recovered for or benefits bestowed on the class members;
- 25 g. An award of statutory penalties to the extent available;
- 26 h. Interest as provided by law, including but not limited to pre-judgment and  
27 post-judgment interest as provided by rule or statute; and
- 28 i. Such other and further relief as this Court may deem just, equitable, or

proper.

**JURY DEMAND**

Plaintiff respectfully requests a trial by jury on all causes of action so triable.

Dated: October 4, 2024

Respectfully submitted,

**FARNESE P.C.**

By: /s/Peter J. Farnese  
Peter J. Farnese

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